Technical Bulletin

SIMRAD

TB- 99473/ October 4, 2017

Clarification of Simrad-Master Bridge Assistant (MBA) Operating System (OS) Requirements, AVCS Permit Order Processing Time, and Positional Indicator

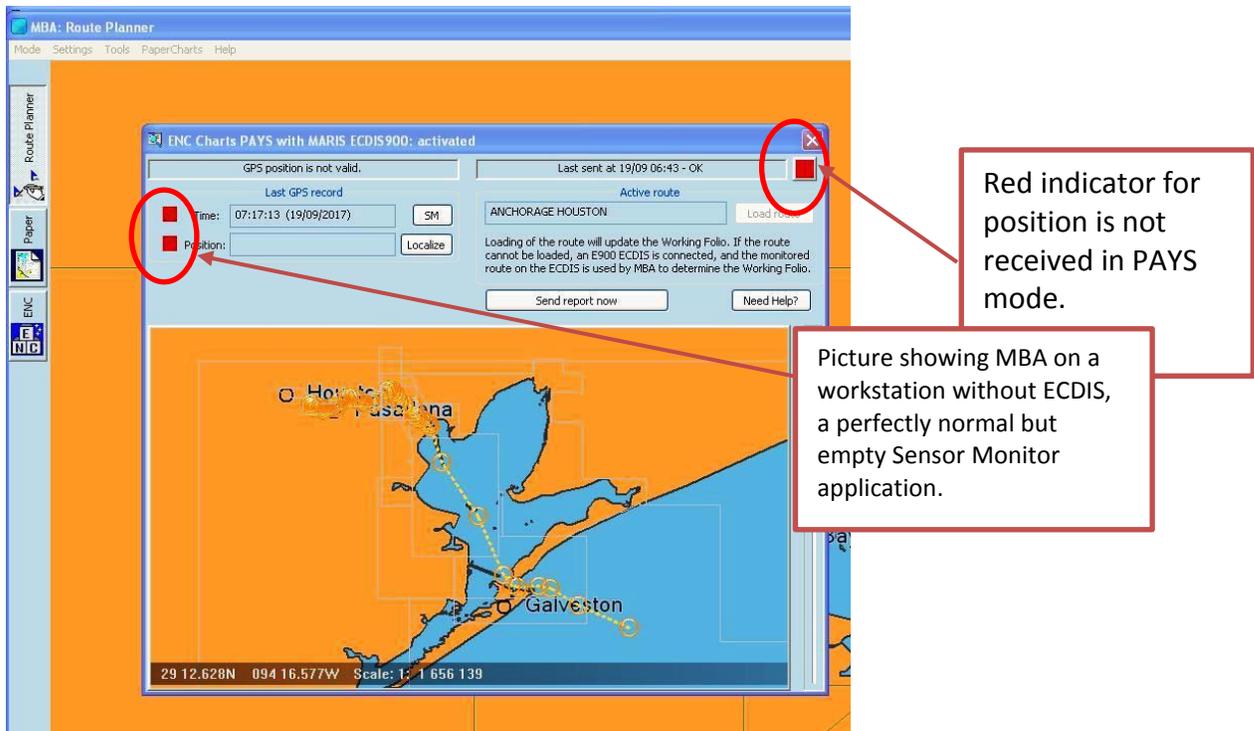|	
Product:	000-13391-001
Product Description:	Simrad Master Bridge Assistant (MBA)
Software Version:	2.0.4.182
Effective Date:	September 20th, 2017
Inspect/Update Current Inventory:	No

Simrad-MBA OS Requirements. Some customers have experienced minor challenges with the Simrad-MBA user interface (UI) that are likely caused by installing the MBA software on a processor that is using an OS that was not tested by Navico®. To ensure smooth operation the following operating systems were tested and performed satisfactorily with Simrad-MBA software version 2.0.4.182:

- Windows XP   Professional   SP3   32bit
- Windows 7   Professional   SP1   32/64bit
- Windows 7   Ultimate   SP1   32/64bit
- Windows 7   Enterprise   SP1   32/64bit.

AVCS Permit Orders. Customers have noticed that AVCS orders appear to be taking an extended period to be processed for customers using HTTPS as their communication method. The way MBA and MCP work, the customer's request is processed and sent to UKHO, which issues the permit. We request customers using https connectivity to order permits allow a few minutes for the order to be processed and not submit multiple orders when a permit is not received immediately. This will expedite the response time. If customers are using MBA in e-mail mode, are registered with a weekly e-mail address, and have a new reply file with the same reply number as the previous pending order, a notification will be automatically sent to the e-mail containing the new permit file.

MBA PAYS Positional Indicator. In response to questions from Simrad-Master Bridge Assistant (MBA) customers, Navico would like to clarify information being displayed in the MBA Pay as You Sail (PAYS) module. For PAYS and FixedPrice customers, there could be a red indicator noting that position information is not being received. This indication should not cause concern and does not affect the PAYS function.

Red indicator for position is not received in PAYS mode.

Picture showing MBA on a workstation without ECDIS, a perfectly normal but empty Sensor Monitor application.

When the MBA PAYS module was originally released, the ship's GPS signal was used to track the vessel for chart invoicing. To facilitate timely invoicing and reduce shipboard bandwidth usage, Navico transitioned to positional information provided by shoreside sources. This means the GPS signal in MBA PAYS mode is no longer required and it can be ignored. Because some users have GPS integrated with MBA to provide data to the Vessel Performance Analysis tool on the Simrad-Maris Customer Portal (MCP), the function will not be removed from the MBA software.

For More Information:
Order Support: (800) 324-4737 x4702
Technical support: (918) 438-8668
You may also send any inquiries via email to the addresses listed below,
according to your sales-group classification:
- orders@navico.com
- cmd.service@navico.com