

IMPORTANT: FTP Update

Announcing New and Improved Cloud Hosted FTP

Seawide is excited to announce the launch of a new cloud hosted FTP server. The new FTP process is faster and offers reliable data backup capabilities.

**EFFECTIVE TODAY, SEAWIDE WILL CEASE ORIGINAL FTP SERVER SUPPORT.
ORDERS UPLOADED WILL NOT BE PROCESSED.**

What You Need To Know About The New FTP

- ▶ All users are required to switch to Seawide's new FTP server located at **Seawide.HostedFTP.com**
- ▶ Redirect your next FTP connection from the old IP address (69.226.177.102) to the new URL, **Seawide.HostedFTP.com**
- ▶ Login credentials have not changed - use the same username and password to access the new FTP
- ▶ Once logged in, you will be taken to the home folder – here you can upload order files and download pricing and tracking files
- ▶ Orders will continue to be processed every 10 minutes

New Pricing Export File

The Pricing Export file you've been using has been replaced and will no longer receive updates. Please use the new file provided.

Seawide looks forward to continued improvements of our delivery and business processes and to enhanced services for all customers. We thank you for your business.

Have any Questions

If you have any questions on the new FTP, feel free to contact us at eComSupport@Seawide.com, or call 866-Seawide x5503.

Sincerely,

John Grothe

John Grothe
eCommerce Business Manager